



NORTH LAKE TAHOE AND TRUCKEE

Resource Directory

2008

**WHO CAN HELP YOU AND HOW TO
FIND THEM**

FORWARD

The original version of the Resource Directory was created to be distributed to schools, teachers, and staff throughout the Tahoe Truckee Unified School District and Incline Village. Subsequently, many additional social/educational/human service providers asked for a more comprehensive resource guide, thus the Directory was updated and expanded to reflect different types of services found in the Tahoe Truckee area. The primary purpose of this guide is to promote an awareness of all the available local and human services. These resources will be shared with service providers, students, parents, and the community.

Every effort has been made to include accurate information. Inclusion of a service is not an endorsement and exclusion is not a reflection of any service that may have been omitted. Information provided for the directory was volunteered by the agencies. This Resource Directory will be updated periodically and new versions can be downloaded free of charge at www.communitycollaborative.org

ACKNOWLEDGEMENTS

Thanks goes to Wendy Gilley, volunteer for Tahoe Women's Services, who tirelessly compiled the original version of the Resource Directory in 1999 along with the help and support from various members of the Community Collaborative of Tahoe Truckee. In 2003, Beth Bradford updated service provider information, added more area resources, and then entered this information into a database. Robert Gray carried out the technical aspects of this project, including making the Directory available on the Web and creating the database to store all of the information. Special thanks goes to Kim Bradley, director of CCTT, and all of its members for helping take this project to the next level.

EMERGENCY LISTINGS

Disaster Services

American Red Cross (530) 477-4545
Nevada County Emergency Services (530) 582-7842
Placer County (530) 886-5375
Incline/Crystal Bay (775) 832-4110

Fire Departments

Incline/Crystal Bay Fire Department (775) 831-0351
North Tahoe Fire Department (Placer County) (530) 583-6913
Truckee Fire Department (530) 582-7850

Hospitals

Poison (800) 876-4766
Police, Fire, Ambulance 911
Washoe Medical Center (775) 982-4100
Incline Village Health Center (775) 833-4100
Tahoe Forest Hospital (800) 733-9953
(530) 587-6011
Urgent Care- Incline (775) 833-2929

Police/Sheriff

Incline Village (775) 832-4110
Nevada Highway Patrol Dial 0, then Zenith 1200
Nevada County Sheriff's Dept.- Truckee (530) 582-7842
Placer County Sheriff's Dept. (530) 889-7800
Reno Police (775) 334-2677
Tahoe City (530) 581-6300
Truckee Police- Dispatch (530) 550-2320
Truckee Highway Patrol (530) 582-7570
Washoe County Sheriff (775) 832-4111

Special Services

California Youth Crisis Line (800) 843-5200
Community Help Line: Tahoe Women's Service (800) 736-1060
 Incline Village (775) 833-3241
 Kings Beach (530) 546-3241
 Truckee (530) 587-3101
McGee Center (Runaways) (775) 856-4600
Suicide Prevention and Crisis Call Center (800) 992-5757
(775) 784-8090
Utilities Emergencies-Sierra Pacific (530) 583-4754
Victim/Witness Assistance Program (P.C. D.A's) (530) 889-5779

1-800-NUMBER DIRECTORY
If A Number Has Changed Call 1-800-555-1212 For The New Number

24-HOUR ADDICTIONS REFERRAL NETWORK	800-5774740
A LIFETIME ADOPTION FOUNDATION	800-923-6784
AIDS CLINICAL TRIALS HOTLINE	800-874-2572
ALCOHOL AND DRUG ABUSE HOTLINE	800-252-6465
ALZHEIMER'S AND RELATED DISORDERS REGISTRY	800-243-3638
AMBER FOUNDATION FOR MISSING CHILDREN	800-541-0777
AMERICAN CANCER ASSOCIATION DONATION LINE	800-562-2623
AMERICAN CANCER SOCIETY	800-227-2345
AMERICAN COUNCIL ON ALCOHOLISM	800-527-5344
AMERICAN DIABETES ASSOCIATION INC., NAT'L SERVICES	800-232-3472
AMERICAN FOUNDATION FOR THE BLIND	800-232-5463
AMERICAN HEART ASSOCIATION	800-242-8721
AMTRAK INFORMATION	800-872-7245
ARTHRITIS FOUNDATION	800-283-7800
BABY CAL (CALIFORNIA)	800-222-9999
BABY YOUR BABY- MOTHER/INFANT HEALTH	800-429-2669
BEECHNUT NUTRITION HOTLINE	800-523-6633
BETTER BUSINESS BUREAU OF NORTHERN NEVADA, INC.	800-824-5274
BETTER HEARING INSTITUTE	800-327-9355
BOYS TOWN	800-448-3000
BREAST CANCER HOTLINE/MAMMO-CARE	888-295-7222
BUREAU OF SERVICES TO THE BLIND	800-338-6185
CALIFORNIA CITIZENSHIP LINE	800-477-7901
CALIFORNIA DEPT. OF COMMUNITY SERVICE & DEVELOPMENT	800-433-4327
CALIFORNIA KIDS	800-374-4543
CALIFORNIA MISSING Children's Cabinet	800-222-3463
CALIFORNIA RELAY SERVICE (VOICE)	800-735-2922
(TDD/TYY)	800-735-2929
CALIFORNIA RURAL LEGAL ASSISTANCE	800-242-2752
CALIFORNIA SIDS PROGRAM	800-369-7437
CALIFORNIA SMOKER'S HELPLINE	800-766-2888
CANCER HOTLINE – LOCAL AND STATEWIDE	800-422-6237
CENTER FOR INDEPENDENT LIVING	800-552-5588
CHILD CARE CONNECTION	800-543-7793
CHILD FIND OF AMERICA, INC.	800-426-5678
CHILD ABUSE PREVENTION CENTER	888-273-0071
CHILD HELP, USA	800-422-4453
CLIENT ASSISTANCE PROGRAM	800-633-9879
COCAINE HOTLINE	800-262-2463
CONSUMER PRODUCT SAFETY	800-638-2772
CRISIS LINE FOR THE HANDICAPPED	800-426-4263
CRISIS LINE FOR LONG-TERM CARE	800-231-4024
DIABETES ASSOCIATION	800-342-2383
ELDER ABUSE/ADULT PROTECTIVE SERVICES (RPT. ABUSE)	888-886-5401
FAMILIES FIRST-ADOPTION AND FOSTER CARE	800-495-9559
FREE VISION HOTLINE	800-766-4466
HEALTHLINE	800-243-3638
HEALTH INFORMATION HOTLINE	800-336-4797
HEALTHY FAMILIES	800-880-5305
HEARING HOTLINE	800-521-5247
HOSPICE LINK	800-331-1620
HOUSING DISCRIMINATION LINE	800-669-9777

IMMIGRANT JOB DISCRIMINATION LINE	800-255-7688
JOB CORPS HOTLINE	877-388-8731
JOB OPPORTUNITIES IN NEVADA	800-648-0599
KIDNEY DISEASE HOTLINE	800-638-8299
LA LECHE LEAGUE	800-525-3243
LIBRARY FOR BLIND AND HANDICAPPED NATIONAL	800-424-9100
LUNG DISEASE, JEWISH - HOTLINE	800-222-5864
MAKE-A-WISH FOUNDATION	800-525-9474
MARIJUANA ANONYMOUS	800-766-6779
MEDI-CAL HOTLINE	800-952-5294
MEDICARE HOTLINE	800-638-6833
MENTAL HEALTH ASSOCIATION	800-969-6642
NAACP LEGAL DEFENSE AND EDUCATION FUND	800-221-7822
NATIONAL AIDS CLEARINGHOUSE TDD	800-458-5231
NATIONAL AIDS HOTLINE	800-342-2437
NATIONAL CERTIFIED CRISIS HOTLINE	800-784-2433
NATIONAL CENTER FOR MISSING/EXPLOITED CHILDREN	800-843-5678
NATIONAL CHILD ABUSE HOTLINE	800-422-4453
NATIONAL CHILD CARE	800-543-7161
NATIONAL CHILD SAFETY COUNCIL	800-327-5107
NATIONAL DIRECTORY OF CHILDREN, YOUTH & FAMILY SERVICES	800-343-6681
NATIONAL DOMESTIC VIOLENCE HOTLINE	800-799-7233
NATIONAL MIGRANT REFERRAL PROJECT	800-531-5120
NATIONAL PARENT INFO NETWORK	800-583-4135
NATIONAL RESOURCE CENTER FOR PARENTS WITH DISABILITIES (TDD/TTY)	800-644-2666 800-804-1616
NATIONAL RESOURCE CENTER FOR CHILD ABUSE AND NEGLECT	800-227-5242
NATIONAL RESOURCE CENTER FOR CHILD SEXUAL ABUSE	800-543-7006
NATIONAL REYE'S SYNDROME FOUNDATION	800-233-7393
NATIONAL RUNAWAY SWITCHBOARD	800-621-4000
NATIONAL RUNAWAY INFO LINE	800-344-2785
NATIONAL AIDS HOTLINE (SPANISH)	800-344-7432
NATIONAL SPINAL CORD INJURY ASSOCIATION HOTLINE	800-962-9629
NATIONAL TEEN AIDS HOTLINE	800-234-8336
NATIONAL YOUTH CRISIS LINE	800-843-5200
NEVADA LEGAL SERVICES	800-323-8666
NEVADA NETWORK AGAINST DOMESTIC VIOLENCE	800-992-5757
OFFICE OF PROTECTION AND ADVOCACY	800-992-5715
ORGAN DONATIONS HOTLINE LIVING BANK	800-528-2971
PEACE (PLACER EXTENDS A CARING ENVIRONMENT-CRISIS LINE)	800-575-5352
PESTICIDE INFORMATION	800-858-7378
POISON CONTROL- 24 HOUR	800-876-4766
POLLY KLAAS FOUNDATION	800-587-4357
PRE-MENSTRUAL SYNDROME ACCESS	800-222-4767
PROJECT ASSIST	800-522-0066
PROJECT INFORM	800-822-7422
PROTECTION AND ADVOCACY, INC.	800-776-5746
RAPE & DOMESTIC VIOLENCE 24 HOUR CRISIS LINE	800-575-5352
RECORDING FOR THE BLIND	800-221-4792
RESOURCE CENTER	800-879-2772
RUNAWAY HOTLINE	800-237-5055
SIERRA NEVADA GIRL SCOUT COUNCIL, INC.	800-222-5406
SOCIAL SECURITY BENEFITS	800-772-1213
STD HOTLINE	800-227-8922
CA. STATE INSURANCE HOTLINE	800-927-4357
SUICIDE INTERVENTION	888-886-5401

SUICIDE HOTLINE (VOICE)	800-448-3000
(TDD/TTY)	800-448-1833
SUICIDE PREVENTION AND CRISIS CALL CENTER	800-992-5757
TOURETTE SYNDROME ASSOCIATION	800-237-0717
TOXIC HOTLINE	800-852-7550
TEEN LINE	800-852-8336
TEENS TEACHING AIDS PREVENTION	800-234-8336
UNICEF	800-553-1200
US CONSUMER PRODUCT SAFETY COMMISSION	800-638-2772
US DEPT. OF EDUCATION'S CREDIT MGT. AND DEBT COLLECTION	800-241-4170
WE TIP (National crime reporting hotline)	800-782-7463
US ENVIRONMENTAL PROTECTION AGENCY- SAFE DRINKING WATER HOTLINE	800-426-4791
US DEPT. IMMIGRATION AND NAT. SERVICE	800-375-5283
VANISHED CHILDREN'S ALLIANCE	800-826-4743
VICTIM RESOURCE LINE	800-842-8467
WIC WORKS	888-842-9675
WORKERS' COMPENSATION	800-736-7401
YOUTH CRISIS HOTLINE	800-448-4663

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Agency List

49er ROP - Regional Occupational Program

physical address

582 Searls Avenue
Nevada City, CA 95959
Phone:(530)265-8848 Fax:(530)265-8613

physical address

360 Nevada Street
Auburn, CA 95603
Phone:(530)889-5949 Fax:(530)887-1704

Email: craulston@placercoe.k12.ca.us

Website: www.49errop.com/index.htm

Description: 49er R.O.P offers job training and career preparation to all adults and any high school students 16 years or older. It is a collaboration between education and business. There are a wide variety of career opportunities available through the 20 different courses offered. Most courses are a combination of classroom and on-the-job-training. Students learn specific job skills in classroom training and gain valuable job experience through internship placement in area businesses.

Hours: Both offices are open Monday-Friday, 8:00-5:00 p.m. (closed for lunch 12-1:30)

A Rainbow Place

physical address

33 St Lawrence Avenue
Reno, NV 89509
Phone:(775)789-1780 Fax:(775)789-1789

Other Phone Numbers:

(800)627-1168 Toll-free 24-hour Info & referral

(888)843-4564 Gay/Lesbian/Bisexual/Transgender National Hotline

(800)246-7743 Gay/Lesbian/Bisexual/Transgender National Youth Talkline

Email: admin@arainbowplace.org

Website: www.arainbowplace.org/newhome.html

Description: "A Rainbow Place is dedicated to the unity, self awareness, respect, dignity, and health of the diverse gay, lesbian, bisexual, transgender, HIV Positive and questioning community."

Programs and Outreach:

A Rainbow Place is the GLBT community center in Northern Nevada.

HIV/AIDS/STD Prevention Education and Assessment

Free & Confidential HIV Testing on demand

Counseling and Referrals

GLBT Speakers Bureau
Anti Violence Project
Youth Outreach Project
Women's Wellness Outreach
Oral History Project
Transgender Association of the Sierras

Hours:

Al-Anon- Truckee Freedom Group

physical address

10977 Spring Lane
Truckee, CA 96161
Phone:(530)573-2444
Wellspring Counseling Building (formerly T.G.I.F.)Behind Tahoe Forest Hospital

Other Phone Numbers:

(775)348-7103 Northern Nevada Al-Anon answering service.

Email: info@nevadaanon.org

Website: www.nevadaal-anon.org/Index.html

Description: The Al-Anon Family Groups are a fellowship of relatives and friends of alcoholics who share their experience, strength and hope in order to solve their common problems. We believe that alcoholism is a family illness and that changed attitudes can aid recovery.

The Northern Nevada answering service, (775) 348-7103), can provide you with daily Al-Anon and Alateen meeting schedules and personal telephone contacts. Or visit the website for general Al-Anon information.

Hours: Monday: Truckee Freedom Group, 7:30 p.m., Genesis House; Thursday Nooners, 11:45-12:45 p.m., Joseph Center 10075 Levon Ave., 2nd Floor

Alateen

mailing address

, NV 89504
Phone:(775)348-7103
Northern Nevada Al-Anon Info Service (includes Truckee)

Other Phone Numbers:

(530)546-7995 Call Kim Jennings for Truckee/Tahoe Alateen information.

Website: www.nevadaal-anon.org/Index.html

Description: Alateen is a fellowship of young Al-Anon members, usually teenagers, whose lives have been affected by someone else's drinking. Meetings for Alateen are in Reno. Call the answering service for locations and times.

Hours:

Alcoholics Anonymous

physical address

10015 Palisades Dr. Suite 1

Truckee, CA 96161

Phone:(530)587-5617

Community Recovery Resources of Nevada Co. Offices

Email: info@corr.us

Website: http://www.corr.us

Description: AA offers support and a 12-step program for anyone who is addicted to alcohol.

Contact Answering Service for times/locations of group meetings. See website for meeting locations/times,

Hours: 9 a.m.-5 p.m., Mondays-Fridays

Alta California Regional Center

both address

SLT Office: 2489 Lake Tahoe Blvd, Suite #1

South Lake Tahoe, CA 96150

Phone:(530)542-0442 Ext. 13 Fax:(530)542-3436

Janice Eastburn is Early Intervention Service Coordinator who covers both SLT and NLT area.

both address

Truckee Office: 10775 Pioneer Trail #212 (Summit Building)

Truckee, CA 96161

Phone:(530)550-3260 Fax:(530)550-2217

Services for age 3 and up in NLT area, Truckee, Loyalton. Wendy Steffen is Service Coordinator.

physical address

Main Office: 2135 Butano Drive

Sacramento, CA 95825

Phone:(916)978-6400

Main office for the ACRC 10-county system. For more information about services, contact the Sacramento office.

Email: wsteffen@altaregional.org

Website: http://www.altaregional.org

Description: EARLY INTERVENTION SERVICES PROVIDED FOR AGES 0-3: Alta California Regional Center Early Intervention Program provides a variety of services for children ages 0-3 who have a significant developmental delay or who are at risk for delay due to specific risk factors. For further information about eligibility and services, please contact

Early Intervention Service Coordinator Janice Eastburn, at our South Lake Tahoe office or the Intake Department at the Main Office in Sacramento.

SERVICES PROVIDED FOR AGES 3 AND UP: Alta California Regional Center serves developmentally disabled individuals living in California, including: Diagnosis and evaluation; Clinical consultations; Case management services including lifelong planning with periodic reevaluation; Financial assistance for purchase of necessary services; Consultation and training public and private agencies/facilities serving people with developmental disabilities; Information and referral services for high risk couples and infants (See ACRC Early Intervention Services above). For info regarding eligibility, contact the Sacramento office Intake Unit. For more info regarding services in the Truckee/NLT area, contact Wendi Steffen in the Truckee office at 530-550-3262, and for services in the SLT area, call the South Lake Tahoe office.

Hours: Monday-Friday 8 am-4:30 pm (Sacto office)
Monday-Thursday, 7 am-5:30 pm and Friday 10 am-1 pm(Truckee)
Monday-Friday 8 am-5 pm (SLT)

Boys and Girls Club of North Lake Tahoe

physical address

8125 Steelhead Ave
Kings Beach, CA 96143
Phone:(530)546-4324 Ext. 200 Fax:(530)546-2639

Email: info@bgcnlt.org

Website: <http://www.bgcnl.org>

Description: Boys & Girls Club of North lake Tahoe was founded in 1998 in response to a lack of affordable, year-round, youth development services on the North Shore. Club programs and services promote and enhance the development of boys and girls by instilling a sense of competence, belonging and influence. Boys & Girls Clubs are a safe place to learn and grow -- all the while having fun. It is truly "the Positive Place for Kids."

Hours: Programs are Monday through Friday, 7:30 a.m.- 9 a.m., 3 p.m.- 6 p.m.

CARE Chest of Sierra Nevada

physical address

7910 N. Virginia St.
Reno, NV 89506
Phone:(775)829-2273 Fax:(775)829-8745

Other Phone Numbers:

(866)206-5242 Toll-free

Email: info@carechest.com

Website: www.carechest.com

Description: C*A*R*E* Chest provides crutches, wheelchairs, canes, grab bars, hand held shower attachments, nutritional supplements, raised toilet seats, walkers, transfer benches, and other medical equipment free of charge to those who qualify.

Truckee/Tahoe residents must be able to come to Reno to pick up their medical equipment. CARE will not deliver to the Truckee/Tahoe area.

Hours: Mon.-Fri. 9:00-5:00 p.m.

Child Abuse Training and Technical Assistance

physical address

1801 E. Cotati Ave
Rohnert Park, CA 94928
Phone:(707)664-3325

Child Abuse Mandated Reporter Training at CA. Institute on Human Services, Sonoma State University

Email: barbara.thorsen@sonoma.edu

Website: <http://www.cattacenter.org>

Description: CATA provides training and technical assistance to child abuse prevention councils; multi-disciplinary interview centers or teams; child abuse prevention, intervention and treatment service providers; community-based family resource and support centers; family preservation programs; and the State Children's Trust Fund projects. CATA has established and supports eight Regional Resource Consortia to build the capacity of the local communities to address issues of child maltreatment.

Hours:

Child Support Enforcement Services, CA Dept. Child Support Services

physical address

840 East Main Street, Suite A
Grass Valley, CA 95945
Phone:(888)768-1253
Sierra Nevada Regional Department

physical address

5225 North Lake Blvd.
Carnelian Bay, CA 96140
Phone:(530)546-1940
Placer County Offices

Website: www.childsup.cahwnet.gov/county_locations.asp

Description: The Child Support Enforcement Program is a Federal/State, County effort to collect child support from parents who are legally obligated to pay. It's goals are 3-fold: to ensure that children are supported by their parents, to foster family responsibility, and to reduce the costs of welfare to the taxpayer.

Local services are available at no cost to both welfare and non-welfare parents. Voluntary Declarations of Paternity are also available at no cost. For a free booklet and/or application for services, contact above addresses.

Hours: Grass Valley Office Hours: Mon.-Fri. 8 a.m.-5 p.m.; Placer Co. Mon.-Fri., 8 a.m.-5 p.m.

Children's Cabinet- Incline Village

physical address

948 Incline Way

Incline Village, NV 89450

Phone:(775)298-0004 Fax:(775)298-0005

Located in the Reynold's Community Non-Profit Center

physical address

797 Southwood Blvd. #13

Incline Village, NV 89450

Phone:(775)833-4414

Thrift Store of the Children's Cabinet

Other Phone Numbers:

(775)831-6200 Family Counseling, offered in English and Spanish.

Email: info@cciv.org

Website: www.cciv.org

Description: The Children's Cabinet offers a range of programs designed to help children and families. Programs include a low-cost medical clinic, low-cost family counseling, low-cost psychiatric treatment, teen support groups, parenting classes, homework programs, and scholarships for youth programs. English and Spanish are spoken. The Children's Cabinet acts as a Family Resource Center in the Incline Area.

Hours: Office hours: M-F, 9 a.m.-5 p.m.; Thrift store hours, 11 a.m.-4 p.m., Mon.-Sat.; Health Clinic Counseling Office, 9 a.m.-5 p.m, Mon-Thu.
Call for Clinic Hours.

Christmas Cheer Food Pantry

physical address

P.O. Box 649

South Lake Tahoe, CA 96156

physical address

2085 Eloise Ave.

South Lake Tahoe, CA 96150

Phone:(530)542-4934

Description: A food pantry that provides nutritious food to those in need in the Lake Tahoe region.

Hours:

Committee to Aid Abused Women- Reno

physical address

1735 Vassar St.

Reno, NV 89502

Fax:(775)329-4150

Other Phone Numbers:

(800)500-1556 toll-free 24-hour crisis counseling

(775)329-4150 24-hours/7 days a week crisis counseling

Description: Provides temporary shelter, transitional housing, protection orders, and support services to victims of domestic violence who are escaping from abusive relationships. Evening support groups are available as well as 24-hour crisis counseling. Makes referrals to Tahoe Women's Services.

Hours: Mon.-Fri., 7 a.m.-5 p.m.

Community Collaborative Truckee Tahoe (CCTT)

mailing address

P.O. Box 10832

Truckee, CA 96162

Phone:(530)587-8322 Fax:(530)587-8320

physical address

10075 Levon St. #201 E

Truckee, CA 96161

Phone:(530)587-8322 Fax:(530)587-8320

In the Joseph Center

Email: kbradley@communitycollaborative.org; ebradford@communitycollaborative.org

Website: <http://www.communitycollaborative.org>

Description: We are a regional collaborative comprised of community advocates and service providers from the Truckee Tahoe Area that vision and work together to create a safe and healthy environment for children, youth and families.

Over 30 community partners meet monthly to network, share and learn. The role of our collaborative is to look at the strengths and needs of families in the Tahoe Truckee region, and to insure that accessible, effective resources and programs exist.

We do this by:

- * promoting collaboration
- * holding the regional "big picture"
- * assessing and prioritizing community needs
- * convening and facilitating community conversations
- * building the capacity of organizations and community members
- * promoting advocacy and leadership

* maximizing new and existing resources

Hours: Admin hours: Monday through Thursday 9-5

Community Recovery Resources (CORR)

physical address

10015 Palisades Drive #1
Truckee, CA 96161
Phone:(530)587-8194 Fax:(530)587-5617
Upstairs, above movie theater

Email: truckee@corr.us

Website: www.corr.us

Description: SERVICES PROVIDED (please call for program fees):

* Driving Under the Influence Programs:

FIRST OFFENDER PROGRAM: Step 1 (3-month program, 35 hours); Step 2 (6-month, 54 hours); Step 3 (9-month program, 68 hours); Step 4 (12-month program, 82 hours).

SECOND OFFENDER PROGRAM: 18-month program, 88 hours.

* Drug Diversion Program: 10-week program, 22 hours.

* Alcohol/Drug Assessment: 2-hour evaluation and written report to referring agency.

* Out-client Programs: 15-week program (40 hours). Variable intensive program: 6 months.

* Additional Counseling Services: Anger Management, family counseling, information and referral, drop-in and crisis counseling, adolescent services, intervention services, EAP and SAP services.

English and Spanish spoken.

CORR is licensed by the State of California Dept. of Alcohol and Drug Programs with both California Certified Alcohol and Drug Abuse Counselors and Nevada Bureau of Alcohol and Drug Abuse Certified Counselors on staff. All program services are confidential as per C.F.R. Title 42, part 2. please check website for more information.

Hours: Monday through Friday 9-5

Crisis Call Center

mailing address

P.O. Box 8016
Reno, NV 89507
Fax:(775)784-8083

Other Phone Numbers:

(775)784-8090 24-hour hotline

(800)992-5757 toll-free 24-hour hotline for rural areas, Truckee/Tahoe

(877)885-4683 (HOPE)- Hotline of Nevada

Website: <http://www.crisiscallcenter.org/>

Description: The Crisis Call Center has developed a number of education and information programs for the purpose of preventing crises, particularly suicide, child and elder abuse, and sexual assault: Sexual Assault Support Services, Child Abuse and

Neglect Reporting, Elder Abuse and Neglect Reporting, Youth Outreach for Suicide and Sexual Assault Prevention, Survivors of Suicide Loss, and The Senior Connection. In addition to its crisis and education programs, the Center acts as a "First Call for Help", central information and referral service. People in need can call the crisis line to obtain appropriate referrals. For a resource guide, see the website:

www.uwayreno.communityos.org.

Hours: Mon.-Fri. 8 a.m. - 6 p.m. Hotline available 24 hours a day.

Dept. of Rehabilitation- South Lake Tahoe Branch

physical address

2489 Lake Tahoe Blvd. Suite 4

South Lake Tahoe, CA 96150

Phone:(530)541-3226 Fax:(530)541-3266

Sacramento District Affiliate, corner of Lodi and Hwy. 50 in the Starlake office building

Email: jpillsbu@dor.ca.gov

Website: www.rehab.cahwnet.gov/default.htm

Description: The Department of Rehabilitation (DOR) assists Californians with disabilities obtain and retain employment and maximize their ability to live independently in their communities. Working with individuals of every type and category of disability, DOR provides vocational rehab services to eligible Californians. DOR also provides ADA technical assistance and training and funds 29 Independent Living Centers which offer information and referral services to assist individuals with disabilities live active, independent lives. Please visit the DOR website for more information on these programs. North Lake Tahoe contact: John Pillsbury, Senior Vocational Rehabilitation Counselor, 541-3281.

Hours: 7 a.m.-4:30 p.m., Mon. -Fri.

Dial-A-Ride

physical address

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Phone:(530)587-7451

Description: Door-to-door transportation service for Truckee residential communities. Reservations are advised by 5 p.m., one day in advance. No service between 12-1 p.m. Fixed Route Service (call for specific route): General- \$2, Seniors/Disabled \$.50. Punch Pass: Seniors/Disabled (25 rides: \$20/Student \$20).

Door to Door: \$4

Door to Depot:\$3

Hours: Serves all Truckee residential communities: Mon.-Fri., 7 a.m.-6:30 p.m., Sat. (call Fri. to make reservation) 9 a.m.-5 p.m.

Early Head Start

physical address

8321 Steelhead Avenue
Kings Beach, Ca 96143
Phone:(530)546-0952 Fax:(530)546-8633
Located at the Kings Beach Family Resource Center

Description:

Hours:

Environmental Alternatives Foster Care

physical address

455 W. Main Street
Quincy, CA 95971
Phone:(530)283-3330 Fax:(530)283-2150
Main Office

physical address

525 Sutton Way
Grass Valley, CA 95945
Phone:(530)273-7120
Nevada County Office

Other Phone Numbers:

(800)655-8350 Toll-free Plumas County
(800)655-5081 Toll-Free Nevada County

Email: info@ea.org

Website: http://ea.org

Description: Environmental Alternatives is a nonprofit corporation providing foster homes and group homes for children. There are offices throughout Northern California.

Hours: Mondays-Fridays, 8 a.m.-5 p.m.

Family Law Facilitator-Nevada and Sierra Counties

physical address

201 Church Street, Suite 10
Nevada City, CA 95959

Located on 2nd floor of Nevada City Courthouse

Other Phone Numbers:

(530)470-2569 Bilingual Services in Spanish

Website: http://court.co.nevada.ca.us/index.htm

Description: Family Law Facilitator provides family law legal services. Call to schedule appointment for Truckee. No charge for services.

Hours: 8:30 a.m.-12 p.m. and 1:30-4 p.m.

Services in Truckee every Wednesday (subject to change)

First Baptist Church of Tahoe City

physical address

390 Fairway Drive
Tahoe City, CA 96145
Phone:(530)583-1534 Fax:(530)583-9071

Other Phone Numbers:

(530)583-7458 Church number

Website: www.tahoeministries.com

Description: We offer a number of faith-based child-care programs. A+ Preschool for 3- to 5-year-olds is Mondays through Fridays, 9 a.m. to 5:30 p.m., with half-day classes as well, from September through June. Big A Club is Tuesdays through Fridays from June to August, 10 a.m. to 2 p.m. for ages 3 to 12. A \$5 donation per child is requested. Parents Night Out is provided Friday evenings June 2 through August 4 for ages birth to 12, from 6 to 10 p.m. Parent's Night Out is offered the first Friday of every month for the rest of the year. My Morning Out is offered on Tuesdays from 9 a.m. to noon for ages birth through 5. Call for the many child care offerings and different hours and dates.

Hours: Preschool: Mon.-Fri., 9 a.m.-5:30 p.m.; My Morning Out: 9 a.m.-12 p.m.; Parent's Night Out: 6-10 p.m.

FREED- Independent Living Center

physical address

900 East Main St., Suite 201
Grass Valley, CA 95945
Phone:(530)272-1732 Fax:(530)272-7793

Email: 04@freed.org

Website: www.freed.org

Description: FREED Center for Independent Living supports people with disabilities toward their goal of independent living by providing personal and systems advocacy, information and referral, peer support, personal assistant referral, independent living skills training, housing assistance and assistive technology.

Hours: Monday-Friday, 8:30 a.m. to 5 p.m.

Gamblers Anonymous (GA)

mailing address

PO Box 3297
South Lake Tahoe, NV 89449

South Lake Tahoe Intergroup

Other Phone Numbers:

(775)356-8070 Reno Hotline
(775)887-3947 Carson City Hotline
(530)573-2423 South Lake Tahoe Hotline

(800)287-8670 Northern California Hotline

Website: <http://www.gamblersanonymous.org/>

Description: A 12-step self-help group for the individual affected by a gambling addiction. Please call Reno, Carson, or South Lake Tahoe hotlines for meeting times and locations. See website for meetings.

Hours: 7 p.m. Tuesdays open meeting in South Lake Tahoe. Many in Reno and Carson City.

GayTahoe/ Gay and Lesbian Community Group

mailing address

Po Box 335

Carnelian Bay, CA 96140

GLBT Tahoe Community Group

Email: glbttahoe@yahoo.com

Description: Gay Lesbian Bisexual Transgender GLBT social/support/community group meets monthly; time and place varies. Please email for information. Information and Referrals to gay/lesbian services in the area. Contact person: River Coyote

Hours:

Girl Scout Council, Sierra Nevada

physical address

605 Washington Street

Reno, NV 89503

Phone:(775)322-0642 Fax:(775)322-0701

Also Mailing Address

Other Phone Numbers:

(800)222-5406 Toll-free number for rural areas

Email: info@gssn.org

Website: www.gssn.org

Description: The goal of Girl Scouts of the Sierra Nevada (GSSN) is to make Girl Scouting available to every girl (age 5 to 17) in northern Nevada and eastern California who wishes to join. This goal requires the commitment of each volunteer to find ways to open doors to girls by:

Welcoming new girls into troops/groups throughout the year,

Offering Girl Scouting in an underserved school or service unit.

Girl Scout Council serves 12 Northern Nevada counties and 8 Eastern California counties.

Hours: Mon.-Fri. 8:30 a.m.-5 p.m.

Gold Country Telecare

physical address

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Phone:(530)550-9492

Description: Transportation for Nevada County seniors and people with disabilities. Provides non-emergency medical transportation in Truckee and out-of-town, including weekends and times not covered by Dial-a Ride. Serves people with disabilities and those over 60.

Give as much advance notice as possible, preferable 5 days in advance for out-of-county trips.

Suggested donation within Truckee area: 1-4 miles \$2.00; 4-7 miles \$3.00; 7-10 miles \$4.00; 10 miles+ \$5.00

Suggested donation (roundtrip) for travel outside of Nevada County: Tahoe \$20.00; Auburn \$30.00; Reno and Sierraville \$40.00; Roseville and Yuba City \$75.00; Carmichael and Sacramento \$100.00; Bay Area \$200.00

Hours:

Golden Sierra Life Skills

physical address

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Phone:(0)- Fax:(0)-

Description:

Hours:

Head Start

physical address

8425 Dolly Varden Ave
Kings Beach, Ca 96143
Phone:(530)546-9076
Head Start Pre-School Program

physical address

10100 Estates Drive
Truckee, Ca 96161
Phone:(530)587-3062
Head Start Truckee Pines

Description:

Hours: 8:00-4:30 Monday through Friday

HelpLine Information and Assistance

physical address

471 Sutton Way, Suite 202
Grass Valley, CA 95945
Phone:(530)273-2273 Fax:(530)274-9814

Email: helpline@nccn.net

Website: <http://www.nccn.net/~helpline/>

Description: HelpLine™s Mission is to empower Nevada County residents of all ages to maintain their independence through access to the appropriate support services and programs. HelpLine strives to provide accurate, complete, and useful information in a timely fashion. It is our goal to assist people by providing information in a friendly and helpful manner.

Services: Information regarding any local service, support group, agency, or program is available to people of all ages by phone or by visit. Assistance is offered to help contact the referral source, if needed. Research is conducted on specific questions and problems when answers are not readily available. Follow-up phone calls are offered to insure that the referrals made were helpful. Information & Assistance provides appointment scheduling for community programs.

Hours: Mon.-Fri. 9 a.m.-4 p.m.

Humane Society of Truckee Tahoe

physical address

P.O. Box 9041
Truckee, CA 96162
Phone:(530)587-5948

No physical location yet, please call and your call will be returned within 24 hours.

Email: tahoenc@yahoo.com

Website: <http://www.hstt.org/hstt/>

Description: The Humane Society of Truckee-Tahoe is a non-profit organization dedicated to finding new homes for the homeless animals of the Truckee area. HS works closely with Truckee Animal Control to make Truckee a "No Kill" town. The Humane Society cannot exist without the volunteer time and donations from our area. HS offers low-cost spay/neutering programs with participating local veterinarians. Visit website or call for more information.

Hours:

Incline Village Library

physical address

846 Tahoe Blvd.
Incline Village, NV 89451
Phone:(775)832-4130

Description:

Hours:

KidZone Museum

physical address

11711 Donner Pass Road

Truckee, CA 96161

Phone:(530)587-5437 Fax:(530)587-0200

Next to the Tahoe Truckee High School football field.

Email: director@kidzonemuseum.org

Website: www.kidzonemuseum.org

Description: The Kidzone Museum is a hands-on, non-profit facility for parents and children to play, learn and grow together. It offers many exciting interactive exhibits. Please check out our website or call for details on exhibits, on-going classes, playgroups, and renting the facility for private functions.

Hours: Winter: 10 am-5 pm, Tue., Thu., Fri., Sat. & 10 am-4 pm, Wed.

Summer: 9 am-1 pm, Tue.-Sat.

Closed August.

Kings Beach Family Resource Center

mailing address

P.O. Box 2810

Kings Beach, CA 96143

Phone:(530)546-0952 Fax:(530)546-4573

physical address

8321 Steelhead Rd.

Kings Beach, CA 96143

Phone:(530)546-0952 Fax:(530)546-0967

Email: info@kbfrc.com

Description: Services include: Information, resource, referral, community linkages and connections, adult education, translation and advocacy, case management and service coordination, transportation, community empowerment, provider training and cross familiarization.

Hours: 8:00am-5:00pm

Kings Beach Library

physical address

301 Secline

Kings Beach, CA 96143

Phone:(530)546-2021

Website: www.placerlibrary.org

Description:

Hours: Tues. & Fri., 1-5 p.m.; Wed., 2-6 p.m.; Thur., 10 a.m.-2 p.m.; Sat., 11 a.m.-3 p.m.

Legal Services of Northern California

physical address

190 Reamer St.
Auburn, CA 95603
Phone:(530)823-7560 Fax:(530)823-7601
Motherlode Regional Office

Other Phone Numbers:

(800)660-6107 Toll-free

Email: auburn_office@lsnc.net

Website: www.lsnc.net/lsnc.html#Auburn

Description: LSNC provides legal consultation and representation to low-income clients and seniors in civil cases. Also offers a workshop the first Tuesday of every month at La Comunidad Unida (LCU) in Kings Beach. LSNC does not take individual family law or criminal personal injury cases.

Areas Served: El Dorado, Placer, Sierra, Calaveras, and Amador Counties

Hours: Client Intake Hours: Monday-Thursday, 8:30 a.m.-12:00 p.m. and 1:15 p.m. to 5:00 p.m.

Closed Friday for Client Intake.

Call during Client Intake hours to be screened for Appointment.

McGee Center

physical address

2907 Longley Lane
Reno, NV 89502
Phone:(775)856-4600 Fax:(775)856-4607

Description: McGee Center provides runaway shelter and youth services. It serves youth of 8-18 years, links youth to their families and to available services, aids in preventing runaway, and helps families in crisis. Staff provides family counseling, educational programs, and temporary voluntary shelter for youth- 17 beds available.

Hours: Office: M-F 8:00 AM-5:00 PM

Residential: 24 hours

Medi-Cal Homepage

physical address

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Website: <http://www.medi-cal.ca.gov/>

Description: Medi-Cal Web site provides access to provider bulletins, manuals, regulations and forms for enrolling in the Medi-Cal program. A variety of transactions can also be performed through this site including: Recipient Eligibility, CMC Uploads, Checkwrite Information and much more.

Hours:

Mercy Housing

physical address

3120 Freeboard Drive, Suite 202

Sacramento, CA 95691

Phone:(916)414-4400 Fax:(916)414-4490

West Sacramento

Email: lrumer@mercyhousing.org

Website: <http://www.mercyhousing.org/where/default.asp?action=california>

Description: Mercy Housing is a national not-for-profit organization dedicated to creating and strengthening healthy communities. By developing, operating, and financing quality, affordable, service enriched housing, Mercy Housing changes the lives of individuals and families and revitalizes distressed neighborhoods.

Hours:

Mountain Prevention Coalition

mailing address

Pl Co HHS PO Box 399

Carnelian Bay,, CA 96140

Phone:(530)546-1924 Fax:(530)546-1912

Attn: River Coyote

Email: rcoyote@placer.ca.gov

Description: Thanks for your interest in MPC. The Mountain Prevention Coalition (MPC) is a collaboration of individuals, and agencies involved in prevention education and youth development work in and around the Tahoe-Truckee Unified School District. It includes government, and non-profit agencies, educators, asset builders, parents, counselors, before and after school programs, law enforcement, and community resource agencies.

The mission of the MPC is to empower youth to make safe and healthy choices. The Three guiding principal are: To build capacity in youth for a healthier community. Build infrastructure for developmental assets. Foster awareness of a unified prevention team.

Some of our goals for 2005-2006 include;

* To maintain and update the prevention and youth development school matrix

- *To continue to strengthen relationships with the school board, counselors, administrators and parents
- *To include a regional youth voice, presence or council
- *To develop an evaluation tool for our programs
- *To respond to the California Healthy Kids Survey publicly in an advisory role
- *To continue to put developmental assets into practice and further asset work in the schools and community
- *To initiate teacher or counselor buyback or trainings as related to prevention and youth development.

Please join us at the regular monthly meetings, or at subcommittees focusing on specific topics. We have an MPC yahoo group email but you must be sent an invite to join.

Hours: Quarterly meetings held 3-5pm Location rotates between TRK, KB and TC. Call or email for location & agenda.

Narcotics Anonymous (see Al-Anon Truckee Freedom Group)

physical address

10977 Spring Lane
 Truckee, CA 96161
 Phone:(530)546-1116
Genesis House in back of Tahoe Forest Hospital

Description:

Hours:

National Runaway Switchboard

Email: info@nrscrisisline.org

Website: <http://www.nrscrisisline.org/>

Description: Mission: To facilitate relationships that ensure that youth and families have access to resources in their communities.

The National Runaway Switchboard gives help and hope to youth and their families by providing non-judgmental, confidential crisis intervention and local and national referrals through a 24-hour hotline.

The National Runaway Switchboard is the federally designated national communication system for runaway and homeless youth. We are available 24 hours a day throughout the United States and its territories, including Puerto Rico, the U.S. Virgin Islands, and Guam.

Home Free Program: Together with Greyhound Lines, Inc., this family reunification service offers free one-way tickets home for qualified runaway youth.

Hours:

Nevada County Health & Human Services Agency

physical address

10075 Levon Avenue
Truckee, CA 96161
Phone:(530)582-7803 Fax:(530)582-7729
Department of Social Services Department

physical address

10075 Levon Avenue
Truckee, CA 96161
Phone:(530)582-7803 Fax:(530)582-7729
Behavioral Health Department

physical address

10075 Levon Avenue, Suite 207
Truckee, CA 96161
Phone:(530)582-7814 Fax:(530)582-7732
Public Health Department

Other Phone Numbers:

(530)265-1217 Department of Social Services 24-hour Crisis Line
(888)339-7248 Department of Social Services toll free 24-Hour Crisis Line
(530)265-5811 Behavioral Health 24-Hour Crisis Line
(888)801-1437 Behavioral Health, toll free Crisis Line
(888)303-1450 Public Health 24 hour emergency, toll free, after hours voice mail
(530)273-4291 Child Protective Services 24 Hour Hotline

Email: www.mynevadacounty.com

Website: <http://new.mynevadacounty.com/hsa/>

Description: DEPARTMENT OF SOCIAL SERVICES

Services: Department of Social Services provides the community at large with vital resources for assistance in many areas, including:

*Financial help to needy families with children through the CalWORKs Program. This can include Employment Support Services for qualified individuals.

*Alternative financial assistance through the Diversion Program for those eligible to CalWORKs.

*Enrollment in Healthy Families Program.

Â· Medical coverage for eligible individuals and families through Medi-Cal and the County Medical Services Program (CMSP).

Â· Food Stamps for needy and low-income individuals and families;

Â· Financial assistance for eligible low-income or currently unemployed adults.

Â· Adult Protective Services - Investigation and intervention for reported cases of elder and dependent adult abuse. Includes 24-hour emergency response services.

Â· Public Guardian/Public Conservator - Lanterman-Petris-Short (LPS) and Probate Conservatorships for gravely disabled, those with severe mental disorders, incompetent and/or frail elderly individuals, who cannot take care of themselves, or are a danger to themselves or others. In-Home Supportive Services (IHSS) - In-home domestic and

personal care services for eligible (SSI/Medi-Cal) individuals to assist them in remaining home with appropriate level of care.

• Senior Nursing Program - Area 4 Agency on Aging/APS, Registered Nurses providing outreach services, basic medical assessment, and referral for individuals over 60 years of age.

BEHAVIORAL HEALTH DEPARTMENT

Services: The Behavioral Health Department offers the following Managed Care

Services:

- Assessment, authorization and referral service
- 24-hour crisis line, which includes evaluation, consultation, referral service, psychiatric service and emergency hospitalization when necessary
- Limited individual and family therapy
- Day habilitation/partial hospitalization service
- Case management and continuing care program for seriously mentally ill adults. Special school site services for emotionally disturbed youth.
- Early prevention, screening, diagnosis and treatment for those eligible for Medi-Cal at selected school sites
- Community education and outreach
- Alcohol and other drug prevention, education and treatment services
- Mothers in Recovery Program for alcohol and/or other drug addicted mothers. Includes transportation and on-site child care services
- Friday Night Live/Club Live Prevention Programs
- Transition home placement by referral.

PUBLIC HEALTH DEPARTMENT

Services: The Public Health Department offers a wide range of services dedicated to improving the health of all Nevada County residents, including:

- Childhood Lead Poisoning Prevention• Blood testing, follow-up and treatment
- California Children•s Services (CCS)• Diagnostic evaluations, treatment services and/or medical case management available
- Clinic Services• Immunizations for infants and children; adult vaccinations
- Various other examination services available for infants, children and adults
- Family Planning Services• Exams and birth control information
- Sexually Transmitted Diseases• Education, diagnosis, treatment and follow up
- Women•s Health
- Tuberculosis• Skin testing, evaluation and treatment
- Pregnancy testing. Counseling and referrals
- HIV/AIDS Education, Prevention and Testing• Community outreach and education. Support services
- Maternal, Child and Adolescent Health (MCAH)• Parent education and outreach
- Public Health Nurses (PHNs)• Includes education and information on Giardia, Lyme Disease, Salmonella, Hepatitis, etc.
- Tobacco Prevention and Education Project• Classes and self-help materials for quitting tobacco; youth and adult coalitions. Information on health effects from tobacco

use and second-hand smoke exposure; technical assistance on laws and ordinances concerning smoking in public places; speakers for schools, service clubs, and organizations.

Hours: Department of Social Services: Mon.-Fri. 8 a.m. to 5 p.m.
Behavioral Health Services: Mon.-Fri., 8 a.m. to 5 Public Health Dept: Mon.-Fri., 8 a.m. to 5 p.m.

Nevada County Superior Court Public Law Center

physical address

10075 Levon Ave.
Truckee, CA 96161
Phone:(530)582-7834 Fax:(530)582-7837
Located on ground floor of Truckee Courthouse

Other Phone Numbers:

(888)470-2594 toll-free
(530)582-7835 Other traffic court/criminal
(530)470-2567 Call to make appointments with a facilitator

Website: www.court.co.nevada.ca.us/index.htm

Description: The Public Law Center provides information to people who are not represented by attorneys and who have any number of general and substantive legal issues, including, but not limited to: Adoption, Conservatorship, Guardianship, Name Change, Small Claims, Unlawful Detainer, Civil Harassment, AppealsCivil, Jury Service, Traffic, Juvenile, Probate/Estate Planning, Enforcement of criminal restitution orders, Modification of probation, Petition for Change of Plea and Dismissals. Information is available in the form of books, videos, packets, brochures, computer forms, and on-line research and links. Free Clinics and classes are held to explain court procedure, as well as substantive areas of law commonly encountered by people representing themselves ("pro per litigants"). Alternate Dispute Resolution (ADR) is offered as an alternative to litigation. A Small Claims Advisor is available to answer questions about small claims actions. In addition, free tours of the Courthouse are offered to those who may have a court matter now or in the future, to insure that they will feel comfortable about their knowledge of the type and location of relevant court services available to them.

Hours: Held in Truckee: second and fourth Mondays of each month from 9 AM to 3 PM

Nevada County Veterans Service Office-Human Services

Agency

physical address

255 South Auburn Street
Grass Valley, CA 95945
Phone:(530)273-3396 Fax:(530)272-3182
Veterans Memorial Building

Email: veterans@nccn.net

Website: www.mynevadacounty.com/vets/

Description: Mission Statement: To promote the interests and welfare of veterans, their dependents and survivors and to enhance their quality of life through counseling, claims assistance, education, advocacy and special projects.

Hours: 9 a.m.-12 p.m.and 1-4 p.m.,Monday-Friday

Nevada County Website

physical address

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Website: www.mynevadacounty.com/truckee

Description: This is the first official website of the Nevada County Government. It holds numerous links to information and services throughout the county.

Hours:

Nevada-Sierra Regional IHSS Public Authority

physical address

10879 Donner Pass Road, Suite B

Truckee, CA 96161

Phone:(530)587-6331 Fax:(530)587-6714

Located in the side entrance of the Sheriff Substation

Other Phone Numbers:

(866)577-6331 Toll free phone number

Email: katie@ns-pa.org

Website: www.ns-pa.org

Description: The Nevada-Sierra Regional In-Home Supportive Services (IHSS) Public Authority is a public agency created by state law to work in conjunction with the Nevada, Sierra and Plumas Counties' IHSS Programs.

Consumers are elderly, blind, or persons with disabilities unable to remain safely in their home without the assistance of personal and/or domestic services.

IHSS Providers perform the personal assistance and domestic services for IHSS Consumers.

The Public Authority is currently recruiting Providers and maintains a Provider Registry.

Current IHSS Consumers who would like Provider referrals can call the Public Authority. Public Authority staff can provide assistance with interviewing Providers. If there is a Provider an IHSS Consumer would like to hire who is not on the Provider Registry, feel free to refer the Provider to the Public Authority to go through the Registry process.

Hours: Mon.-Thurs.; Fri
7am-6pm; 9am-4pm

NorCal Center on Deafness

physical address

1880 Sierra Gardens, Suite 100
Roseville, CA 95661
Phone:(916)774-4035 Fax:(916)786-6177

Other Phone Numbers:

(877)866-7225 Toll-Free
(916)774-4067 TTY

Website: www.norcalcenter.org/

Description: Assistance for "job-ready" clientele in obtaining employment including sign language interpreting services for job interviews and on-site training.

Funding Source: California Employment Development Department.

Services Provided:

Deaf Access Assistance

Basic Employment Skills Training (BEST)

Supported Employment Program (SEP) I Can Work!

Center for Living Independently in the Community (CLIC)

Drug/Alcohol Intervention and Prevention "Peer" Counseling

Empowerment and Advocacy Services for Employment (EASE)

Employment Development Department (EDD)

Community Challenge Grant Teen Scene

Parentlinks - Assisting Parents of Deaf and Hard of Hearing Infants and Children

Hours: Monday-Friday, 8:30 a.m.-12 p.m., 1-5 p.m.

Parasol Foundation

physical address

948 Incline Way
Incline Village, NV 89451
Phone:(775)298-0100 Fax:(775)298-0099

Website: <http://www.parasol.org/>

Description: The Parasol Community Foundation aims to create a collaboration among non-profit organizations in the Incline Village/Crystal Bay community. The Foundation defines collaboration as: the building of mutually beneficial and well-defined

relationships, entered into by two or more organizations to achieve defined common goals.

The Parasol Community Foundation is a unique overall umbrella organization promoting collaboration among non-profit organizations. Collaboration is one of the single most important functions in communities today. The art of collaboration establishes a model for communication between community and its needs while exposing non-profit entities with common missions - needs - resources - objectives, teaming them together for the broadest possible and most efficient service, which in turn eliminates the need for competition. The umbrella effect creates an all inclusive, safe environment encouraging groundbreaking ideas, sharing of information avoiding duplication of projects, programs and services, producing efficiency by saving time and money for each agency.

Hours: Monday through Friday, 8-5

Pass It On Thrift

physical address

265 North Lake Blvd.
Tahoe City, CA 96145
Phone:(530)581-3117

Description: Thrift Store takes donations, offeres secondhand clothing, books, home furnishings, etc. Flexible with schedule so call ahead to make sure they are open.

Hours: Most every day, 10:30 a.m.- 5 p.m.

Placer Adult Literacy Services (PALS)

physical address

350 Nevada Street
Auburn, CA 95603
Phone:(530)886-4530 Fax:(530)886-4555
Placer County Library

Email: PALS@placerlibrary.org

Description: PALS is a service of the Placer County Library and offers free, one-on-one tutoring to adults 18 and older to improve their reading, writing, and spelling skills. PALS also offers ESL tutoring for adults with limited English speaking ability. The tutoring is confidential and completely free.

Hours: Trainings vary, visit website or call for schedule

Placer County Health and Human Services

mailing address

PO Box 399
Carnelian Bay, CA 96140
Phone:(530)546-1900 Fax:(530)546-1912
Mailing Address for Administration

physical address

8665 Salmon Street
Kings Beach, CA 96143
Phone:(530)546-1970 Fax:(530)546-4606
Community Clinics-primary care, dental clinic, well baby checks, immunizations, mental health clinic

physical address

5225 North Lake Blvd.
Carnelian Bay, CA 96140
Phone:(530)546-1900 Fax:(530)546-1912
Welfare Programs, CSOC, ASOC

physical address

565 W. Lake Blvd.
Tahoe City, CA 96145
Phone:(530)581-6240 Fax:(530)581-6242
Environmental Health: Consumer Protection-Restuarants, Pools; Haz Mat, Land Use

physical address

8645 North Lake Blvd.
Kings Beach, CA 96143
Phone:(530)546-0231 Fax:(530)546-4937
Community Health-Women, Infants, & Children Program (WIC)

physical address

5225 North Lake Blv.
Carnelian Bay, CA 96140
Phone:(530)546-1924 Fax:(530)546-1912
Community Health- Health Education

physical address

849 Shelter Road
Tahoe Vista, CA 96148
Phone:(530)546-4269 Fax:(530)546-0235
Animal Services, Animal Shelter

physical address

2690 Lake Forest Rd
Tahoe City, CA 96145
Phone:(530)581-4054
Sierra Family Services provides County Mental Health and Drug and Alcohol Services

Other Phone Numbers:

(888)886-5404 24-Hour for CPS reports and mental health crisis

(530)546-4956 Additional number for Public Health Nursing

Email: listed by employee

Website: <http://www.placer.ca.gov/hhs/hhs.htm>

Description: Placer County HHS provides a wide range of programs and services to the public to protect the health and well being of people in our communities. These include:

WELFARE PROGRAMS-Eligibility for Medi-cal, Food Stamps,Financial Assistance--CalWorks, General Relief and Medically Indigent Adults

COMMUNITY HEALTH-Health Education, Public Health Nursing, Women Infants and Children (WIC)

COMMUNITY CLINIC-Primary Care, CHDP,Family Planning, Dental Clinic, Mental Health Clinic, Immunizations and Travel Shots.

CHILDREN'S SYSTEM OF CARE,Child Protective Services (CPS) investigations and follow up with services for families

ADULT SYSTEM OF CARE- Adult Protective Services (APS, and In Home Supportive Services (IHSS)

ANIMAL SERVICES and ENVIRONMENTAL HEALTH

MENTAL HEALTH EVALUATIONS AND CASE MANAGEMENT AND DRUG AND ALCOHOL COUNSELING PROVIDED BY SIERRA FAMILY SERVICES

Hours: 8AM to 5PM

Clinic is open 7AM to 5 PM--Closed Mondays

Placer County Office of Education Child Care Services

mailing address

P.O. Box 200

Tahoe Vista, CA 96145

Phone:(530)546-7105 Fax:(530)546-7103

875 National Ave. Tahoe Vista, CA 96148

physical address

875 National Ave. Tahoe Vista

Tahoe Vista, CA 96148

Email: sfernandes@placercoe.k12.ca.us

Website: www.placercoe.k12.ca.us

Description: Subsidized Child Care
Resource and Referral

State Preschools-Kings Beach State Preschool

Tahoe Lake State Preschool

Tahoe Vista State Preschool

Hours: M-F 8:30-5:00

Placer County Sheriff's Office

physical address

2501 North Lake Blvd.
Tahoe City, CA 96145
Phone:(530)581-6300

Description:

Hours:

Placer County Website

physical address

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Website: www.placer.ca.gov

Description: Official Placer County Website offers useful information about the county. Communicate with county officials and staff and link to numerous county services.

Hours:

Planned Parenthood

mailing address

P.O. Box 8405
Tahoe City, CA 96145

physical address

3190 Fabian Way
Tahoe City, CA 96145
Phone:(530)581-3174 Fax:(530)581-3128
across from 7-11 in the Sierra Medical Group center

Other Phone Numbers:

(775)688-5560 ext: 297 Reno Tahoe Program Manager

Email: danielle_rees@ppmarmonte.org

Website: www.ppmarmonte.org

Description: It is the mission of Planned Parenthood Mar Monte to ensure that every individual has the knowledge, opportunity, and freedom to make every child a wanted child, and every family a healthy family. In the North Lake Tahoe area, we currently offer a variety of programs, including:

Tahoe Education Programs:

Male Investment Program: Medically accurate and age-appropriate comprehensive sexuality workshops for males ages 13-24. The 10-week curriculum focuses on male responsibility in preventing unintended pregnancy and the spread of sexually transmitted infections.

Family Life Education: Comprehensive sexuality education for high school students in the Tahoe Truckee Unified School District. Topics include reproductive anatomy, birth control methods including abstinence, and sexually transmitted diseases.

Outreach: Individual interventions for youth ages 13-24. Trained outreach workers go to where youth hang out and provide information about local reproductive health services.

PPMM provides several education programs in the Reno Sparks area including support groups for pregnant and parenting teens (Teen Success) and after-school programs for middle school girls at risk of teen pregnancy (Teen Talk).

Tahoe Clinical Services:

Tahoe City: PPMM provides family planning and reproductive health services at its Tahoe City site (located at 3190 Fabian Way on Dollar Point). Services include pregnancy testing and options counseling, HIV and STD testing and counseling, hormonal birth control with optional pelvic exam (HOPE), emergency contraception (the morning after pill), information, education, and referrals. The Tahoe City clinic is currently open on Monday and Thursday afternoons and evenings. Walk in hours are from 3-5 pm. To schedule an appointment, call 530-581-3174. Se habla espanol.

Expanded Services: PPMM provides family planning and reproductive health services at several off site locations within the Tahoe Basin.

Services are free to California residents who qualify for the state Family Pact program and on a sliding scale for Nevada residents and others who are otherwise ineligible for this program.

Hours: The Tahoe City clinic is open Monday and Thursday afternoons and evenings with walk-in hours from 3-5 pm. For appointments call 530-581-3174.

Presbyterian Women's Thrift Shop

physical address

222 E. Enterprise

Incline Village, NV 89450

Phone:(775)831-3902

Description: Thrift store of secondhand clothing, home needs, books, children's clothing and needs. Takes donations.

Hours: Mon.-Sat., 9 a.m.- 3 p.m.

Project MANA

mailing address

P.O. Box 3980
Incline Village, NV 89450

physical address

8321 Steelhead Ave
Kings Beach, CA 96143

Kings Beach Office

physical address

Truckee Pines, 10100 Estates Drive
Truckee, CA 96161
Phone:(530)582-4079
Truckee Office

physical address

948 Incline Way
Incline Village, NV 89451
Phone:(775)298-0008 Fax:(775)298-0009
Incline Village Office

Other Phone Numbers:

(800)617-8662 toll free number

Email: ninab@projectmana.org

Website: www.projectmana.org

Description: Project M.A.N.A. (Making Adequate Nutrition Accessible) is the nonprofit hunger-relief organization serving the North and West shores of Lake Tahoe, and the town of Truckee. Since July of 1991, we have responded to the emergency food needs of individuals, families, and children in our region. Our mission is to "reduce the incidence of hunger and its detrimental effects upon individuals, the local community, and the region." In addition to emergency food programs, we provide community education programs including community gardens, nutrition education, hunger awareness, Kids Can Cook, and Dar a Luz. We also have two seasonal outreach programs--Fuel for the Holidays and Let's Talk Turkey.

Hours: Monday-Friday 9-4

Red Cross-Western Nevada County Chapter

physical address

144 Hughes Road, Suite G

Grass Valley, CA, CA 95945
Phone:(530)272-3265 Fax:(530)272-5212

Email: redcross@wncarc.org

Website: <http://www.wncarc.org>

Description: Mission: The American Red Cross will provide relief to victims of disaster and help people prevent, prepare for, and respond to emergencies.

Services Include: 24 hour/day response to victims of single family disasters; prompt relief to victims of major disasters; Health and Safety Classes; Workplace Health and Safety Classes; CPR/First Aid; Child Care; Infant and Child CPR

Hours: Office hours are Mon.-Fri, 9:00 a.m. to 4:00 p.m.

Reno Assistance Center

physical address

495 Morrill Avenue
Reno, NV 89502
Phone:(775)324-3277

Description: Emergency shelter for men only.

Hours:

ReSTART-Homeless Service Center

physical address

624 East Fourth Street
Reno, NV 89512
Phone:(775)324-5166 Fax:(775)324-0446

Description: Homeless Service Center is open daily to help homeless individuals and families secure housing, mental health counseling, alcohol and drug treatment, child care, medical care, and a job program.

Committed to offering emergency housing for homeless women and children, mental health counseling to homeless individuals and families in crisis. Project ReStART, together with the cooperation of all applicable community resources, facilitate movement toward personal responsibility and self-sufficiency.

Hours: M-F 8:00AM-4:30PM

Rotary's Angel Network

physical address

Truckee, CA 96161
Phone:(530)587-3626
Storage spaces behind the Rock Garden in Truckee

Description: The Angel Network donates furniture, kitchen and other household items to families in need.

Hours: Contact Bob Lamberg at above telephone number.

Senior Link- Information and Assistance, Placer County

physical address

3275 Fortune Court
Auburn, CA 95602
Phone:(530)889-9500
Office of Seniors First

Other Phone Numbers:

(800)878-9222 Toll-free

Description: The Senior Information and Assistance Link serves all of Placer County. A free program of Seniors First, SeniorLink is a free service for seniors who reside in Placer County as well as the individuals who care for them.

A partial list of resources include:

Adult Day Care
Education
Health Insurance
Legal Issues
Transportation
Volunteer Opportunities

Hours:

Sierra College, Truckee Center

physical address

10725 Pioneer Trail, Building A
Truckee, CA 96161
Phone:(530)550-2225
Inside the Pioneer Commerce Center

Other Phone Numbers:

(800)242-4004 toll-free

(800)527-7361 Small Business Dev. Center- Community Education

Website: www.sierracollege.edu

Description: Dean: Frank Decourten

Hours:

Sierra Council on Alcoholism and Drug Dependence

mailing address

P.O. Box 2099
Kings Beach, CA 96143
Phone:(530)546-5480 Fax:(530)546-5480

physical address

605 W. Lake Blvd. Suite 5
Tahoe City, CA 96145
Phone:(530)583-5534 Fax:(530)583-1820

Email: jim@sierracouncil.org

Description: First Offender and Multiple Offenders D.U.I Program. Alcohol and Drug Counseling.

Hours:

Sierra Family Services

mailing address

P.O. Box 7322
Tahoe City, CA 96145

physical address

2690 Lake Forest Drive
Tahoe City, CA 96145
Phone:(530)581-4054 Fax:(530)583-4282

Email: sfstahoe@pngusa.net

Website: www.sierrafamily.org

Description: Outpatient mental health and substance abuse counseling. Crisis intervention.

Hours: 8 a.m. to 5:00 p.m.

Monday-Friday

Sierra Nevada Children's Services

mailing address

P.O. Box 3239
Truckee, CA 96160
Phone:(530)587-5960 Fax:(530)587-0899
Joseph Center, 10075 Levone Ste 201A

physical address

10075 Levon Av. Suite 201A
Truckee, CA 96161
Phone:(530)587-5960 Fax:(530)587-0899
Joseph Government Center

Email: ruthh@sncs.org or feliciaj@sncs.org

Website: www.sncs.org

Description: Resource and Referral for Child Care Subsidized Child Care/Respite Care

Child Development Resource Library
Parenting Classes/Family Events
Truckee Family Resource Center
Children's Community Chest

Hours: M-F 8:00 a.m. to 5:00 p.m.

Sierra Nevada College, Incline Village

physical address

999 Tahoe Blvd.
Incline Village, NV 89451
Phone:(775)831-1314

Other Phone Numbers:

(530)546-4546

Website: <http://www.sierranevada.edu>

Description:

Hours:

Sierra Nevada Job Corps

physical address

5005 Echo Ave.
Reno, NV 89506
Phone:(775)972-5627 Fax:(775)972-7480

Other Phone Numbers:

(800)733-5627 Toll-free, call to request more information

Email: webmaster@jcdc.jobcorps.org

Description: Vocational Offerings: Medical Office Support, Health Occupations, Business Technologies, Culinary Arts, Security Officer, Carpentry, Cement Mason, Automotive Repair , Facilities Maintenance, Plumber, Plasterer, Painter, Welder, Electrician.

Call or email to get more information on programs.

ESL for Hispanic and Asian Students.

Hours: M-F. 8-5

Sierra Nevada Regional Dept. of Child Support Services

physical address

840 East Main Street, Suite A
Grass Valley, CA 95945
Phone:(530)271-5437

Description: The Child Support Enforcement Program is a Federal/State, county effort to collect child support from parents who are legally obligated to pay. Local services are

available at no cost to both welfare and non-welfare parents. Voluntary Declarations of Paternity are also available at no cost. Call or write for a free booklet and/or application for services.

Hours: M-F 8:00AM-5:00PM

Sierra Teen Education & Parenting Program (STEPP)

physical address

11661 Donner Pass Road
Truckee, CA 96161
Phone:(530)582-1826

Other Phone Numbers:

(530)582-7685 Sierra High School

Email: cmaciel@ttusd.org

Description: We offer a infant and toddler childcare center on-site at Sierra High School for district students and their children. We have free childcare for these students while they are attending school and pursuing the goal of graduation. In the afternoon of the program the students are required to attend parenting and life skill classes to help assist them in becoming good parents and being able to take care of themselves and their children.

Hours: Monday-Thursday 7:30-3:00
Friday 7:30-2:00

Sierra Watershed Ed. Partnerships

mailing address

PO Box 1096
Homewood, CA 96141
Phone:(530)525-1505

Other Phone Numbers:

(530)525-6692 Christine McMorrow, Program Manager

(775)831-6071 Jan Ellis, Project Director

Email: info@4swep.org

Website: www.swep.org

Description: Promotes science literacy through hands on community projects. SWEP supports teachers, community members, students and watershed managers in the North Tahoe Truckee region with interdisciplinary, integrated, place-based service learning projects that enhance education and promote watershed stewardship.

Hours:

South Lake Tahoe Family Resource Center

physical address

3501-B Spruce
South Lake Tahoe, CA 96150
Phone:(530)542-0740 Fax:(530)542-0397

This is also the mailing address.

Email: tahoeffc@yahoo.com

Website: www.geocities.com/frctahoe

Description: Services Include:

Parenting Education, adult basic education, ESL classes, childcare resources/referrals, counseling, support groups, child abuse neglect/prevention, recreational programs, preschool programs, and youth development activities.

Families receive basic assistance meeting basic needs through referrals for housing, transportation, medical/dental services, food, and clothing.

Hours:

South Lake Tahoe Women's Center

physical address

2941 Lake Tahoe Blvd.

South Lake Tahoe, CA 96150

Phone:(530)544-2118 Fax:(530)532-7624

Also Mailing Address

Other Phone Numbers:

(530)544-4444 24-hour crisis line

Email: info@sltwc.org

Website: www.sltwc.org

Description: The South Lake Tahoe Women's Center is dedicated to improving the emotional, social, and economic condition of women and families in the community through programs and services that address domestic violence, sexual assault, child abuse, and basic needs.

Programs/Services include:

Domestic Violence Prevention Program, Sheltering Program, Sexual Assault Prevention Program, Child Abuse Prevention and Treatment Program, and Women's Community Services Program. For more information, see website.

Hours: Monday-Friday 8 a.m.-4 p.m. Hotline is 24 hours.

Tahoe Adaptive Ski School/Disabled Sports USA

mailing address

PO Box 9780

Truckee, CA 96162

Phone:(530)581-4161

physical address

2600 Alpine Meadows Rd. Subway Bldg.

Alpine Meadows, CA 96145
Phone:(530)581-4161 Fax:(530)581-3127

Email: info@dsusafw.org

Website: http://www.dsusafw.org/index.html

Description: Disabled Sports USA Far West leads the way in adaptive sports and recreation for people with disabilities. With over 30 years of experience, our trained staff and volunteers guide you in discovering life without limits.

Mission: To improve the quality of life for people with disabilities by providing affordable inclusive sports which build self-esteem and confidence, enhancing active participation in community life.

Vision: Make a significant contribution to the physical and psychological health of people with disabilities. Physically and developmentally challenged individuals will be fully included in the sports and recreation opportunities in our communities.

Hours: M-F 8-5

Tahoe Children's Foundation

mailing address

P.O. Box 3074
Incline Village, NV 89450
Phone:(775)832-8230

Email: info@tcfkids.org

Website: www.tcfkids.org

Description: About Tahoe Children's Foundation: "Parents are our children's number one educators; we give them the tools and support they need to succeed." To fulfill our mission, we provide a community education center to facilitate:

- Parenting through education, through classes and sharing between parents
- Age-appropriate developmental play emphasizing education, stimulation and multi-cultural experiences

- A community network, vital for families without extended family nearby

- A friendly refuge to combat social or geographic isolation

Child developmental specialists provide vital information to parents and caregivers through programs designed to help children grow physically, mentally and socially.

Unlike daycare or play school where parents leave their child, caregivers are an integral part of Tahoe Children's Foundation programs. Our center is located in the Centerpoint Office Building at 865 Tahoe Blvd. Suite 112, Incline Village, NV. For more information on our programs, please call 775.298.0061.

Hours: Varied, Please call for a current schedule

Tahoe City Library

physical address

640 North Lake Blvd.
Tahoe City, CA 96145
Phone:(530)583-3382

Description:

Hours:

Tahoe Community Church- Food Pantry

physical address

145 Daggett Lane
Stateline, NV 89449
Phone:(775)588-5860 Fax:(775)588-3827
The Pantry is located behind the church.

Email: tahoecomch@aol.com

Website: <http://www.tahoechurch.org/pages/facts.html>

Description:

TCC Food Pantry is a non-profit organization. Prior to 1999, the pantry subsisted mainly on donations from our Tahoe Community Church. In 1999, becoming an agency of the Nevada Food Bank allows us to serve more people and increase the allotment of food given to individuals.

Who Can Get Food?

Anyone who is needy can obtain food. Attending our church is not a condition for obtaining assistance. Weekly food distribution is available. Please call the office when the holidays (Thanksgiving, Christmas, and Easter) approach for our special holiday distribution.

Hours: TCC Food Pantry normal business hours are every Friday from 3:00 pm to 4:30 pm. If you cannot make this time, please call the office to arrange for a time that is convenience for you.

Tahoe Community Nursery School

physical address

3125 North Lake Blvd.
Tahoe City, CA 96145
Phone:(530)583-3331

physical address

P.O. Box 1265
Tahoe City, CA 96145

Website: <http://www.tahoeschool.com/index.html>

Description: The school operates on the premise that children need to be with other children to build self-esteem, self-awareness and an appreciation of the place in which they live. We believe children learn about love, sharing, friendship, and life through play, exciting experiences, interaction with each other, warm support from our teachers and a cheerful, stimulating environment.

The school aims to give children a wide variety of interests from playing in the mud, to learning a musical instrument, to experimenting in play dough, to painting a picture of our dads, from taking a walk, to learning about Tahoe animals, to discovering how children in other lands live.

Hours:

Tahoe Forest Hospice Gift and Thrift Store

physical address

10026 Meadow Way
Truckee, CA 96161
Phone:(530)582-4947

physical address

8611 North Lake Blvd.
Kings Beach, CA 96143
Phone:(530)546-5494

Description:

Hours:

Tahoe Forest Hospital

physical address

10121 Pine Avenue
Truckee, CA 96161
Phone:(530)587-6011
Donner Pass Road and Pine Ave

Other Phone Numbers:

(800)733-9953 No charge to calling party
(530)582-3483 Community Wellness Resource Center- Info
(530)582-3277 Tahoe Forest Health Clinic

Website: www.tfhd.com

Description:

Hours:

Tahoe Gift and Thrift

physical address

8726 North Lake Blvd.
Kings Beach, CA 96143

Phone:(530)546-2976

Description:

Hours:

Tahoe Truckee Child Abuse Prevention Council

physical address

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Phone:(530)587-8322

Email: sgreen@communitycollaborative.org

Description: The Truckee Tahoe Child Abuse Prevention Council (TTCAPC) is dedicated to making Tahoe-Truckee a caring community in which children are safe from abuse in all of its forms. We are the primary planning and coordination group for child abuse prevention activities in the North Tahoe Truckee area. Our council insures that accessible, effective resources and programs exist for children and families in our community.

We hold monthly public meetings to address child abuse prevention needs and plan awareness building activities in our community. Our annual events include Kids Day, Child Abuse Prevention Month and the Child Development Conference. Please contact us for more information or to get involved!

Hours:

Tahoe Truckee Service Learning Project

physical address

11839 Donner Pass Road

Truckee, CA 96161

Phone:(530)587-1509

TTUSD Administration Building

Description:

Hours:

Tahoe Truckee Volunteer Connection

mailing address

PO Box 5334

Tahoe City, CA 96145

Phone:(530)587-5033

Email: jfriedman85@hotmail.com

Description: TAHOE TRUCKEE VOLUNTEER CONNECTION: FACILITATING INNOTATIVE VOLUNTEERISM

We facilitate innovative volunteerism, support our non-profit organizations, and encourage volunteer service as a priority in the lives of all members of our community.

The Volunteer Connection will assist non-profit organizations with training on effective recruitment and retainment methods, and will provide opportunities to tap into our current resources and to those new to our area. For potential volunteers, the Volunteer Connection will provide resources for volunteer opportunities and workshops to enhance individual contributions either as "worker-bees" or as Board members.

We have a working relationship with VolunteerMatch.com, a website that connects potential volunteers with projects that need help. The Volunteer Connection is encouraging all local non-profits to sign up for either on-going or one-time needs. Potential volunteers are able to register and investigate volunteer opportunities by zip code.

Hours:

Tahoe Women's Services

mailing address

P.O. Box 1232
Kings Beach, CA 96143

physical address

8520 A Brook Ave.
Kings Beach, CA 96143
Phone:(530)546-7804 Fax:(530)546-8474
Kings Beach Office

physical address

12257 Business Park Drive Suites 4 & 6
Truckee, CA 96161
Phone:(530)582-9117 Fax:(530)582-9217
Truckee Office

physical address

948 Incline Way
Incline Village, NV 89451
Phone:(775)298-0010 Fax:(775)298-0011
Incline Village Office

Other Phone Numbers:

(800)736-1060 24-Hour Help Line
(530)587-2787 Prevention Offices

Email: info@tahoewomenservices.org

Website: www.tahoewomenservices.org

Description: Non-profit agency service victims and survivors of domestic violence, sexual assault and child abuse in Placer, Nevada, and Washoe Counties.

Hours: Offices open from 9:00 AM to 5:00 PM. 24 hour helpline is available when offices are closed.

Tahoe Youth and Family Services

physical address

1021 Fremont

South Lake Tahoe, CA 96150

Phone:(530)541-2445 Fax:(530)541-0517

Call for information/appointments

Other Phone Numbers:

(530)541-8500 24-hour crisis line

(530)541-3310 Tahoe Straight Talk Teen Line- 24 hours

Email: Email admin@tahoeyouth.org

Website: <http://www.tahoeyouth.org/>

Description: The mission of Tahoe Youth & Family Services is to promote the healthy development of the children, youth, and families of the Lake Tahoe community by providing:

Counseling

Education

Support Programs

TYF offers professional, confidential, and affordable help for youth at risk for running away, truancy, dropping out of school, alcohol/tobacco/drug use, teen pregnancy, depression/suicide, gang involvement and delinquent behavior.

Hours: M-F, 9:00-5:00p.m.

Truckee Area Rapid Transit (T.A.R.T)

physical address

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Phone:(530)550-1212

Other Phone Numbers:

(800)736-6365

Email: tart@placer.ca.gov

Website: www.laketahoetransit.com

Description: Service on Lake Tahoe's North Shore only as far east as Incline Village. TART connects with Greyhound and Amtrak at the Truckee Depot. Paratransit services available for individuals that cannot ride a public bus due to physical, mental, or other health issues. If a person qualifies, then he/she can get a cab-ride (for any regular TART route) for \$2.50 one way. TART has a contract with Alpine Taxi.

Hours: Schedules run 7 days a week from 6:30 AM until 6:00 PM.

Truckee Chamber of Commerce

physical address

10065 Donner Pass Road
Truckee, CA 96161
Phone:(530)587-2757
In the Train Depot

Website: <http://www.truckee.com>

Description: Represents the area's business community and assists in the development and promotion of local business and tourism. Provides information, including maps, lodging and restaurant listings, business referrals, business start-up information and relocation packets. Serves as a clearinghouse for community and regional information on local attractions, activities and amenities.

Look under 'Community Links' for a list of churches, organizations, and public service agencies.

Hours: 7 days a week, 9:00 a.m. - 5:30 p.m.

Truckee Donner Public Utility District

physical address

11570 Donner Pass Road
Truckee, CA 96161
Phone:(530)587-3896 Fax:(530)587-5056

Website: <http://www.tdpud.org/index.cfm>

Description: Truckee Donner Public Utility District is a non-profit utility providing electric and water service in the Truckee area.

If you or someone in your home is visually impaired, a District representative will mark your appliance dials free of charge. The markings provide reference points so ovens, thermostats and other appliances may be regulated more accurately and safely.

Hours: 8-5 Mon.-Fri.

Truckee Donner Recreation and Park District

physical address

10046 Church Street
Truckee, CA 96161
Phone:(530)582-7720 Fax:(530)582-7724

Email: info@tdrpd.com

Website: <http://www.tdrpd.com/>

Description: The Truckee Donner Recreation and Park District provides recreation, park programs and facilities for everyone in the community. These programs and facilities can be viewed via our website in the seasonal Brochure which is updated in April and August.

The objective of the Truckee Donner Recreation and Park District is to provide recreation and park opportunities for the citizens of our community, with an emphasis on family and youth oriented programs and facilities.

Hours: Monday-Thursday 8:00-5:30
Friday 8:00-5:00

Truckee Family Connection

mailing address

P.O. Box 986
Truckee, CA 96161
Phone:(530)587-4555
Membership Coordinator: Tiffany Wilhelm

Email: info@truckeefamilyconnection.org

Website: www.truckeefamilyconnection.org

Description: Truckee Family Connection is an organization for families with children. Our goal is to provide families with a supportive and informative environment through planned monthly activities and ongoing community awareness.

TFC is a non-profit organization and does not discriminate.

Annual Membership is \$26.00 and covers newsletter. Membership benefits include: Playgroups, Mom's Night Out, Dad's Night Out, Monthly Family Outings, Monthly Newsletter, Babysitting Co-op. Call Tiffany for more info.

Hours:

Truckee Family Resource Center

mailing address

P.O. Box 9178
Truckee, CA 96162

physical address

11711 Donner Pass Road
Truckee, CA 96161
Phone:(530)587-2513 Fax:(530)550-5236
Located in the KidZone

Email: tfrc@litol.com

Description: The Truckee Family Resource Center promotes bicultural understandings and appreciation by providing opportunities and serving as a bridge between cultures, resources and the community. We empower families and individuals to be self-sufficient, valued, contributing members of our community by providing: support, advocacy, and education.

Additional E-mail for more information: mardenevarez@yahoo.com

Hours: 8:00 a.m. to 5:00 pm

Monday through Friday

Truckee Library

physical address

10031 Levon Ave.

Truckee, CA 96161

Phone:(530)582-7846

Website: www.mynevadacounty.com/library

Description:

Hours:

Truckee Library Literacy Program

physical address

10031 Levon Ave.

Truckee, CA 96161

Phone:(530)582-7846

Truckee Library

Other Phone Numbers:

(530)582-4822

Email: scauhape2002@yahoo.com

Description: Accepts all students who want to learn English or who need help with reading, writing, spelling, grammar, and math. Those interested in receiving help with literacy or ESL skills can contact the Truckee Library.

Hours:

Truckee Lions/Lioness Clubs

physical address

P.O. Box 3386

Truckee, CA 96160

Phone:(530)389-8954

Other Phone Numbers:

(530)587-4841 Lioness Club

(775)832-1616 Reno Lions Club

(530)582-6922

Website: <http://www.renohostlions.org/history.html>

Description: The Reno Host Lions Club is a member of the California/Nevada Lions Eye Foundation and the Lions in Sight Foundation. Together with other Lions, they join in the success of Lions Campaign SightFirst, an international program to raise monies to eradicate curable and treatable blindness around the world.

The Lions Club provides eyeglasses and exams.

Hours: Truckee Host Lions Club meets first and third Wednesdays at OB Restaurant at 7:00PM

Truckee Meadows Community College

physical address

7000 Dandini Blvd.
Reno, NV 89512
Phone:(775)673-7000
Main Campus

physical address

5270 South Neil Road
Reno, NV 89502
Phone:(775)829-9004
Meadow Wood Center

physical address

7000 Dandini Blvd.
Reno, NV 89512
Phone:(775)674-7660
TMCC High School

Email: info@tmcc.edu

Website: www.tmcc.edu

Description:

Hours:

Truckee State Preschool

physical address

11661 Donner Pass Road
Truckee, CA 96161
Phone:(530)582-7144

Description: Director: Susan Bruno

The Truckee State Preschool serves low-income families in the North Tahoe region.

Hours:

Truckee Tahoe Community Foundation

mailing address

P.O. Box 366
Truckee, CA 96160

physical address

10607 West River Street, BLDG.#1, Suite D

Truckee, CA 96161
Phone:(530)587-1776 Fax:(530)550-7985

Email: info@ttcf.net

Description: Philanthropic organization with more than \$7 million in assets. Provide grants of approximately \$80,000 annually from the unrestricted fund and from donor advised funds. Grant applications are accepted anytime and reviewed quarterly. Provide technical support including grantwriting advice, workshops, one-on-one consultations and facilitation services to nonprofit organizations or community groups.

Hours: 8:00 -5:00 M-F

Truckee Tahoe Seniors Council

mailing address

PO Box 4152
Truckee, CA 96160
Phone:(530)550-7600 Fax:(530)587-0408

physical address

10040 Estates Drive
Truckee, CA 96161
Phone:(530)587-4611 Fax:(530)587-0408

Other Phone Numbers:

(530)587-2408 Meals Program

Email: ttsc@sbglobal.net

Website: www.ttscseniorscouncil.org

Description: Truckee Tahoe Seniors Council is dedicated to improving the lives of seniors in the Truckee/North Lake Tahoe area.

Services Offered:

- 1) Senior Nutrition Program: Truckee senior center lunch program, Meals on Wheels (home-delivered meal services in Truckee and Lake Tahoe's North and West Shore.
- 2) Information & Assistance
- 3) Health, Wellness, Enrichment & Educational forums offered at Truckee Senior Center.
- 4) Truckee Tahoe Community Health Partnership

Please visit our website: www.ttscseniorscouncil.org

Hours: Monday-Friday 9-5

Truckee Trolley

physical address

Truckee, CA 96161
Phone:(530)587-7451

Other Phone Numbers:

(800)736-6365

Website: www.laketahoetransit.com

Description: Tahoe Trolley offers free night service. For specific fare and schedule information, call or visit the website.

Hours: Every hour west and east bound from approximately 9:15 AM-5:15 PM. No Services between 1:15-2:15 PM. No service on Sunday. Subject to weather and traffic conditions.

Truckee/Kings Beach School Readiness

mailing address

P.O. Box 10223
Truckee, CA 96161
Phone:(530)587-8322 Fax:(530)587-8320

Email: ccttphebe@lto1.com

Description: This is a project to increase the school readiness of children entering Truckee Elementary. Activities include parenting classes, family workshops and events, skill building classes, literacy promoting events, activities to support integration of Latino and Anglo children, support for preschool and early care providers, activities to foster a stronger connection to the Elementary School, and other related activities.

Hours: varied

Truckee/Tahoe Workforce Connection-EDD

physical address

10775 Pioneer Trail, Suite 102
Truckee, CA 96161
Phone:(530)582-7332 Fax:(530)582-7335
Pioneer Commerce Center Summit Building (next to Sierra College)

Website: www.caljobs.ca.gov

Description: A partnership of the Employment Development Center, Golden Sierra Job Training Agency, and the Department of Rehabilitation, Truckee/Tahoe Workforce Connection serves all clientele with the legal right to work in the U.S.

Local Onestop Employment Resource Center includes resources, information and referral for Employers and Job Seekers. Services also include: resume database, current labor

market information, no fee job listings in CalJOBS, career assessment, and resume assistance.

Hours: Office Hours: 9am-noon & 1pm-4pm, Monday through Friday

TTUSD Administration

physical address

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Description:

Hours:

TTUSD: Community & Youth Dev. Program

physical address

11839 Donner Pass Rd.

Truckee, CA 96161

Phone:(530)582-7600 Fax:(530)582-7606

Administration Building

Email: lmartin@ttusd.org

Description:

Hours:

United Way of Nevada County

mailing address

P.O. Box 2733

Grass Valley, CA 95945

Nevada County Office

mailing address

P.O. Box 3737

Stateline, NV 89449

Phone:(530)541-3450

United Way at the Lake

physical address

140 Litton Drive

Grass Valley, CA 95945

Phone:(530)274-8111 Fax:(530)477-2370

Nevada County Office

physical address

811 Ryland Street

Reno, NV 89505
Phone:(775)322-8668 Fax:(775)322-2798
Washoe County Region Main Office

Email: admin@uwnc.org

Website: <http://www.uwnc.org/>

Description: United Way has researched our community trends with local leaders and donors to capture a vision for our future. From this, a new community agenda directs us to focus resources to impact the four areas with the most pressing issues that affect quality living for people in the area.

Investing in Children - Nurture and guide our youth to outstanding futures.

Promoting Self-sufficiency - Provide basic needs, empowering all individuals to achieve and maintain their greatest human potential.

Strengthening Families - Create positive growth for stable family environments

Building Healthy Communities - Ensure equal access to healthcare and wellness resources.

The programs help reduce community problems and create solutions, such as affordable child care and health care for uninsured low-income families; companions for the elderly and frail; education and counseling for substance abuse, child assault, domestic violence and parenting; after-school programs to promote goals instead of gangs; and much more.

United Way provides funding to agencies that help people during crises. When United Way staff receives calls from distressed people about helping with rent, utility bills, medical bills, etc., they refer callers to First Call for Help, a United Way-funded program that is managed by the Crisis Call Center. United Way has just inaugurated the Community Computer Services Network (CCSN), which provides on-line health and human services information and referral. This continuously updated resource is available for all organizations that may need or offer services.

Visit United Way Nevada County for partner agencies.

See www.uwayreno.org also for Washoe County partner agencies

Hours:

University of Nevada, Reno

physical address

1664 North Virginia Street
Reno, NV 89557
Phone:(775)784-1110
Main Campus

physical address

865 Tahoe Blvd. Suite 110
Incline Village, NV 89451
Phone:(775)832-4150
Washoe County Cooperative Extension- Incline Village

Description:

Hours:

Vet Center- Nevada

physical address

1155 W. 4th Street #101
Reno, NV 89503
Phone:(775)323-1294

Website: <http://renovetcenter.homestead.com/>

Description: Vet Centers serve veterans and their families by providing a continuum of quality care that adds value for veterans, families, and communities. Care includes professional readjustment counseling, community education, outreach to special populations, brokers services with community agencies, and provides a key access link between the veteran and other services in the U.S. Department of Veterans Affairs.

Hours:

Veterans Services Placer County

physical address

2995 First Street
Auburn, CA 0
Phone:(530)889-7968
Located in the Dewitt Center

Email: veterans@placer.ca.gov

Website: <http://www.placer.ca.gov/veteran/veteran.htm>

Description: Department Mission

The mission of the Veterans Service Office is to promote the interests and welfare of veterans and their dependants and survivors, and to enhance their quality of life through counseling, education, claims assistance and advocacy.

This office will provide the leadership necessary to become the center for veterans' claims activities, projects promoting veterans, and advocacy for veterans' rights and entitlements throughout Placer County.

Hours: 8:00AM-12:00PM and 1:00PM-5:00PM M-F

Warmline Family Resource Center

physical address

1010 Hurley Way, Suite 290
Sacramento, CA 95825
Phone:(916)631-7995 Fax:(916)922-9341

Other Phone Numbers:

(800)660-7995 Toll-free

Email: warmline@warmlinefrc.org

Website: <http://www.warmlinefrc.org/>

Description: Providing resources and support to families of children with special needs in six counties in Northern California including:
Sacramento, El Dorado, Yolo, Placer, Nevada and Alpine.

What is the Warmline
Family Resource Center?

A resource and support service for families of infants and young children with special needs.

One phone number where a person experienced with and sensitive to children with special needs will answer your call.

Trained parents who can sensitively answer questions and will truly listen because they, too, have "been there."

A library of books, video tapes, and articles to help families better understand disabilities and the available services.

Hours: Monday through Friday, 9:00a.m.-4:00p.m.

Washoe County School District

mailing address

P.O. Box 30425
Reno, NV 89520

physical address

425 East Ninth Street
Reno, NV 89520
Phone:(775)348-0200 Fax:(775)348-0304

Website: www.washoe.k12.nv.us/

Description: All public schools- elementary through high school, ESL Program, Adult Education Program, GED and Adult Diploma.

Hours: Mon.- Fri. 8:00 a.m. to 5:00 p.m.

Washoe County Social Services

physical address

1001 East 9th Street (Corner of 9th and Wells)
Reno, NV 89512
Phone:(775)328-2300 Fax:(775)328-3788

Website: <http://207.228.25.162/SocSrv/>

Description: *CHILD PROTECTIVE SERVICES

This Program investigates reports of child neglect, abuse or exploitation and provides services to protect the welfare of children. 775-328-2300

*CHILD CARE SERVICES

The Social Services Department regulates the operation of family home child care facilities and the licensing and operation of child care centers. The department provides referral services to families in need of child care. 775-328-2327

*GENERAL ASSISTANCE

Provides temporary financial assistance to those who qualify. Clients may receive cash grants, or vouchers may be provided directly for vendors. General Assistance assists eligible low-income individuals or families who are waiting for, or do not qualify for, state and federal programs. 775-328-3700

*HEALTH CARE ASSISTANCE

Provides health care assistance and institutional care for residents and transient individuals who qualify as medically indigent and who do not have the resources of federal, state or community programs for needed care. 775-328-2315

Hours: Varies by program--please call for more information

Administration office hours are Monday through Friday 8:00AM-5:00PM

Washoe County Welfare Division-NV

physical address

3697 Kings Row

Reno, NV 89503

Phone:(775)448-5000 Fax:(775)448-5094

Reno District Office

Website: <http://welfare.state.nv.us/>

Description: The mission of the Nevada State Welfare Division is to provide quality, timely and temporary services enabling Nevada families, the disabled and elderly to achieve their highest levels of self-sufficiency.

Welfare Division Units:

Budget & Statistics

Child Care Program

Child Support Enforcement

Electronic Benefit Transfer (EBT)

Eligibility & Payments
Food Stamps
Electronic Benefit Transfer (EBT)
Medical Programs
Temporary Assistance for Needy Families (TANF)

Employment & Support Services
Energy Assistance Program (EAP)
Hours: M-F 7:00AM-5:00 PM

Washoe County: WIC

physical address

3652 South Virginia, Unit C7
Reno, NV 89512
Phone:(775)828-6600
South Reno Office

physical address

1001 East 9th Street
Reno, NV 89512
Phone:(775)328-2229
Reno Office

physical address

5295 Sun Valley Blvd. Suite 8
Reno, NV 89512
Phone:(775)674-8461
Sun Valley Office

Description: Supplemental nutrition program for children under 5 years of age and pregnant or breast-feeding women.

Hours: Mon.-Fri. 8-5

Washoe Legal Services

physical address

650 Tahoe Street
Reno, CA 89509
Phone:(775)329-2727 Fax:(775)324-5509

Email: eMail: info@washoelegalservices.org

Website: <http://www.washoelegalservices.org/>

Description: Washoe Legal Services is a non-profit legal service provider that is dedicated to helping low-income residents of Washoe County, Nevada. Our services are open to low-income residents of Washoe County.

Mission Statement:

Washoe Legal Services provides free quality legal services and representation to low income persons to enable them to receive justice in civil legal matters involving human needs and self-sufficiency. Washoe Legal Services through Volunteer Lawyers recruits attorneys to provide pro bono services to address unmet legal needs in the community. Spanish and English are spoken,

Hours: Monday-Friday 9:00a.m. -5:00 p.m.

Workforce Housing Association of Truckee Tahoe

Email: tom@whatt.org

Website: <http://www.whatt.org>

Description: The Workforce Housing Alliance Association of Truckee Tahoe is an advocacy group for affordable housing. WHATT is comprised of business owners from around the area. Through education and advocacy, residents will receive help from WHATT in choosing an appropriate service provider(s). Our Mission: To educate employers and their employees to become advocates for planning and funding between governments, regional agencies and the private sector, in order to expand workforce housing in the greater Truckee-North Tahoe region.

Hours: WHATT meets the second Monday of each month from 4-6 p.m. usually at the Tahoe Truckee Unified School District Office